Edition 8 20151021

Zitzi DELFI PRO

User manual

In order to use the Zitzi Delfi PRO in its full extent, it is important that you read this manual. This applies to everyone close to the user.

The product is intended for users with seating problems and fits many different kinds of diagnoses. Adaptation/fitting the Zitzi Delfi Pro must be done by a medically qualified person.

If you need additional information, please contact Anatomic SITT AB.

Table of content

3 Verktyg
3 Mounting of the back
4 Seat adjustments
6 Hip angle adjustments
7 Back height adjustments
8 Adjustable back
9 Pelvic support
10 Hip belt
11 Mounting of the Support serie
12 Armrest
13 Upper arm support
14 Table, solid
15 Table, foldable
16 Table, reinforced
17 Footrest
18 Footrest, divided
19 Footrest, whole adjustable
20 Footrest, divided adjustable
21 Footrest, turn-up
21 Footrest, flexible adapter
22 Calf support
22 Ankle holder
22 Lumbar support
23 Driving bow
23 Heating package
24 Foldable headrest bracket
24 Headrest
25 Play bow
25 Sun cover
26 Mounting on a frame
27 Adapter system Pro
28 Headpod Bracket
28 HeadActive Bracket
28 Forehead strap Bracket
29 Footrest high edge, single stay
30 From single stay to double stay/Technical data
31 Drilling instructions whole footrest plate
32 Drilling instructions divided footrest plate
33 Technical data
34 Customer service
35 Reconditioning
36 Summary and follow-ups
37 Adaptation and customization
38 Terms of sale

The product is only intended for use as a seating system together with chassis produced by Anatomic SITT AB.
If other uses are desired, please contact Anatomic SITT AB.

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CE

Check here!

Check the checkbox if the product is CUSTOMIZED. The CE Mark is no longer valid and should be removed.

Tool

The hexa key (4 mm) is integrated in the top of the back and can be used to make adjustments.

Mounting of the back

= Adjustment bolts

The backrest is mounted with 4 bolts. Lock the back profile by tighten the bolts. The back will automatically be in the right place.

Notice!
For high tonus patients, select reinforced back!

Seat adjustments

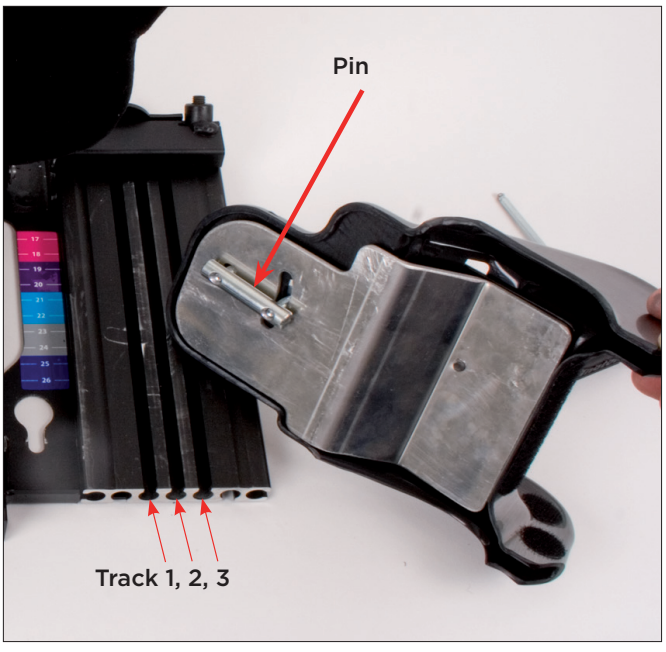
Seat depth, leg length differance and abduction/ adduction of the legs can easily be adjusted. Start with take away the lining of the seat plate to get to the adjustment bolts.
Note! Do not loosen the bolt completely, just loosen it up a bit.

Seat width adjustment

To increase or reduce the seat width, the leg parts needs to be adjusted. For maximum seat width, the rim should be in track 3, and for minimal seat width the rim should be in track 1.

- Loosen the two bolts with the hexa key.
- Move the leg part to desired track position.
- Tighten the bolts when desired position is reached.

(Default track for the leg parts is track 1)



= **Adjustment bolts**

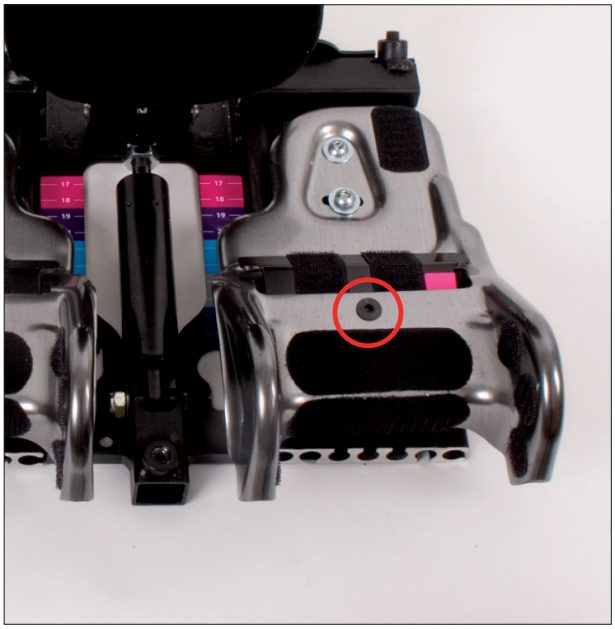
Leg length differance

Loosen the two bolts with the hexa key and move the leg part to desired track position.
Tighten the bolts when desired position is reached.

Seat slope adjustment

When adjusting the seat depth, the seat slope adjustment also should follow.
Example: If the seat deapth is adjusted to 23 cm (grey field), the seat slope also should be in the grey field to keep an correct seat slope.

Loosen the bolt with the hexa key and move the leg part to desired track position.
Tighten the bolts when desired position is reached.



= **Adjustment bolts**

Abduction och adduction

Loosen the bolt with the hexa key and move the leg part to desired track position. Tighten the bolts when desired position is reached.

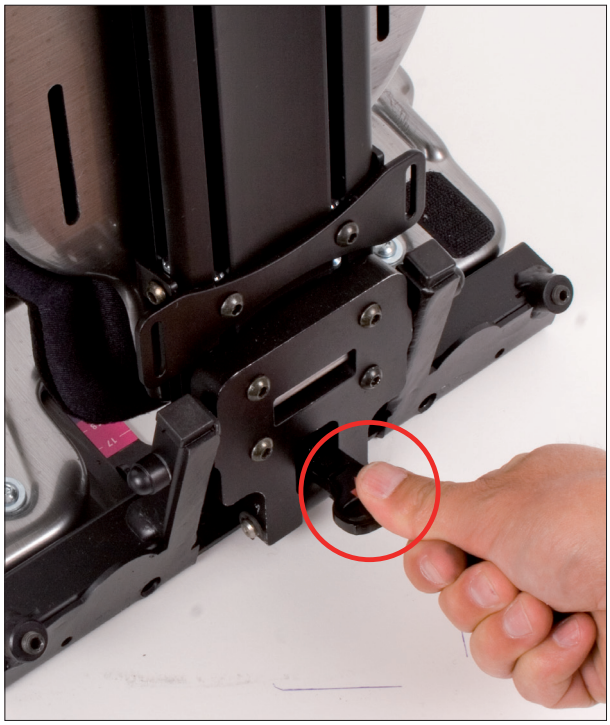
Neutral

Adduction

Abduction

= Adjustment bolts

Hip angle adjustments



To activate the lip, pull it straight out and then up. To adjust the angle of the back, push the lip downwards and place it in the desired position. When desired position is reached, let go of the lip and put it into ”child safe mode”

It is very important that the lip is in the safety mode, resting downwards, when the adjustments are done.

Adjusting the back height

- Loosen the bolts (A) on both sides of the back profile (2 on each side)

- Adjust to desired height

- Lock the bolts

Place the back so you can take usage of the integrated lumber support!

= Adjustment bolts

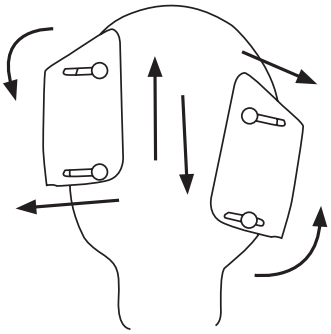
Adjustable back

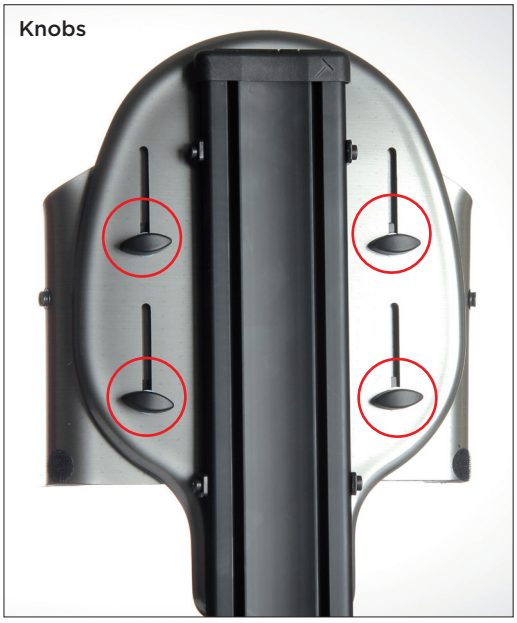
Mounting of chest pads

Mount the chest pads with the enclosed carriage bolt, washer and knob (see picture). The distance should be placed between the chest pads and the back so the fabric isn't squashed.

Adjustments

Loosen the knob (2 on each side, 4 totally) and move the backrest to the desired position. Tighten the knobs when desired position is reached.



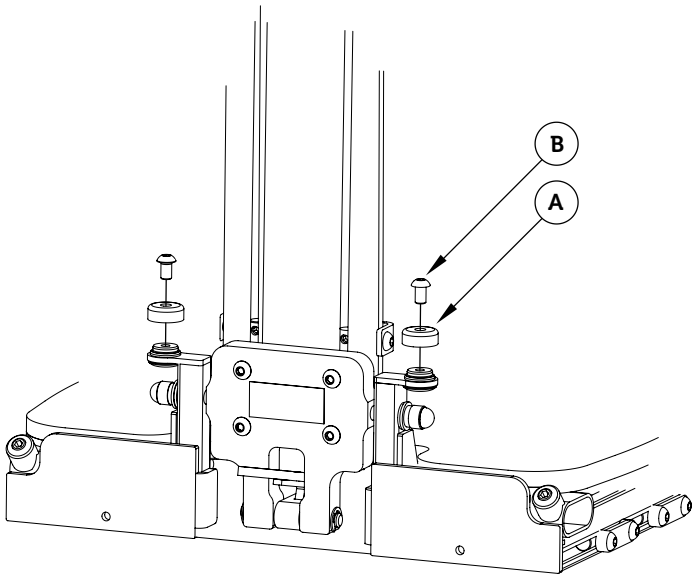


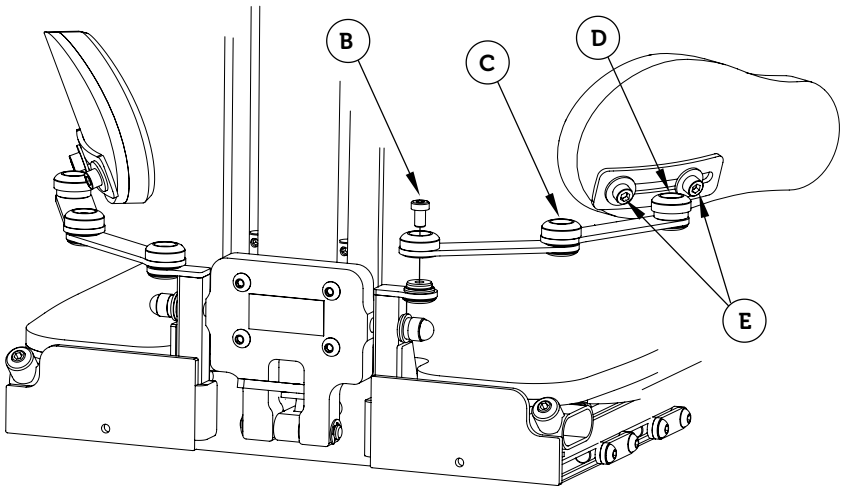
Pelvic support

Mounting the pelvic support
Before you can attach the pelvic support, you must remove the protective cover (A). Remove the screw (B) and then lift off the hood.

Mount the pelvic support where the protective cover (A) was and fix with the screw (B).

Adjusting the pelvic support
To adjust the angle of the pelvic support, loosen the screw (B), (C) or (D), depending on which setting you want to do. To adjust the height of the pelvic support plate, unscrew the screws (E) and move the plate to the desired position. Then tighten the screws (E) again.



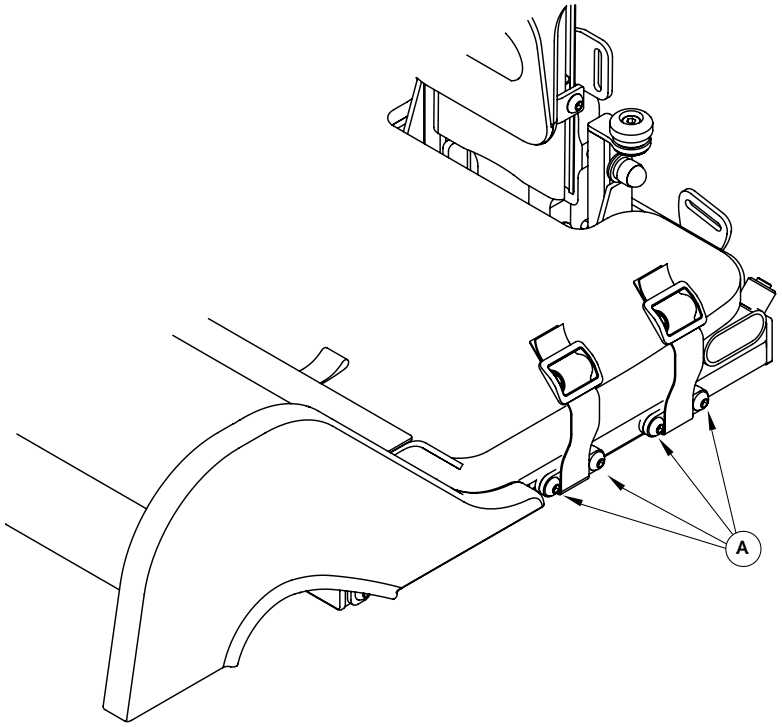


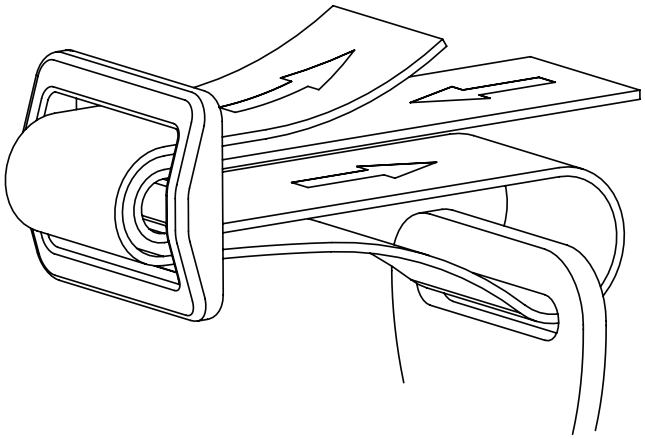
Hip belt

To move the position of the hip belt, loosen the fastening screws (A) slightly and adjust to desired position. Then tighten the screws (A).

Mounting the hip belt

When mounting the hip belt in the hip belt tracks, use a tri-glide buckle.
For assembly according to the tri-glide method, see picture.



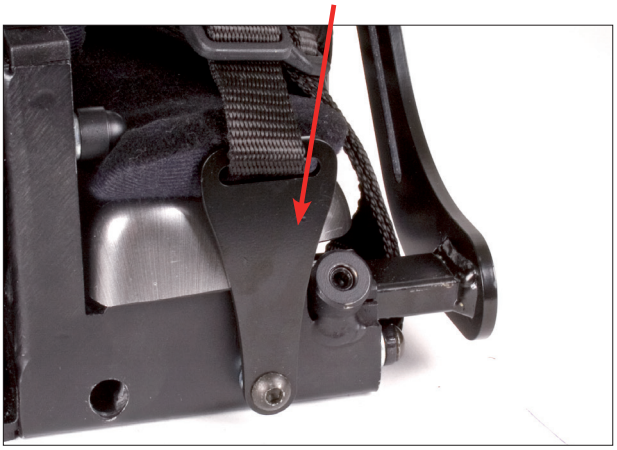


The tri-glide method

Ensure that the belt is not clamped between the abutment and fitting.

Mounting of the Support serie

Alternative lower brackets (optional 285140)



Mounting, upper mounting bracket - A
Begin with take away the integrated hexa key that originally is place in the top of the back profile.

Then push the upper mounting brackets to desired position in the track of the back profile.

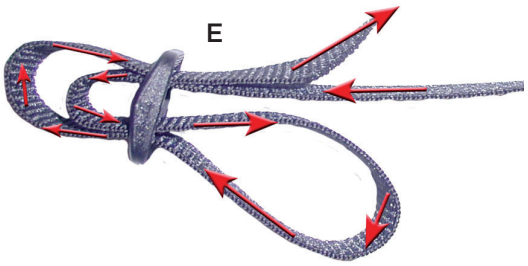
Adjustments of the upper mounting brackets
Loosen the bolts and make desired adjustments. The height of the upper mounting brackets should be place so that the pull direction is a bit above the shoulder area. Tighten the bolts.

Mounting of strap
Pull the strap through the track and into the buckle. Use attached Triglide buckles E.

Don't forget to put the headrest bracket back in its place if removed before mounting of the straps.

Adjusting the pull direction and width
Loosen the bolt of the upper mounting bracket and adjust to desired height. Tighten the upper bolt.

Adjust the angle to desired position and tighten the bolt.



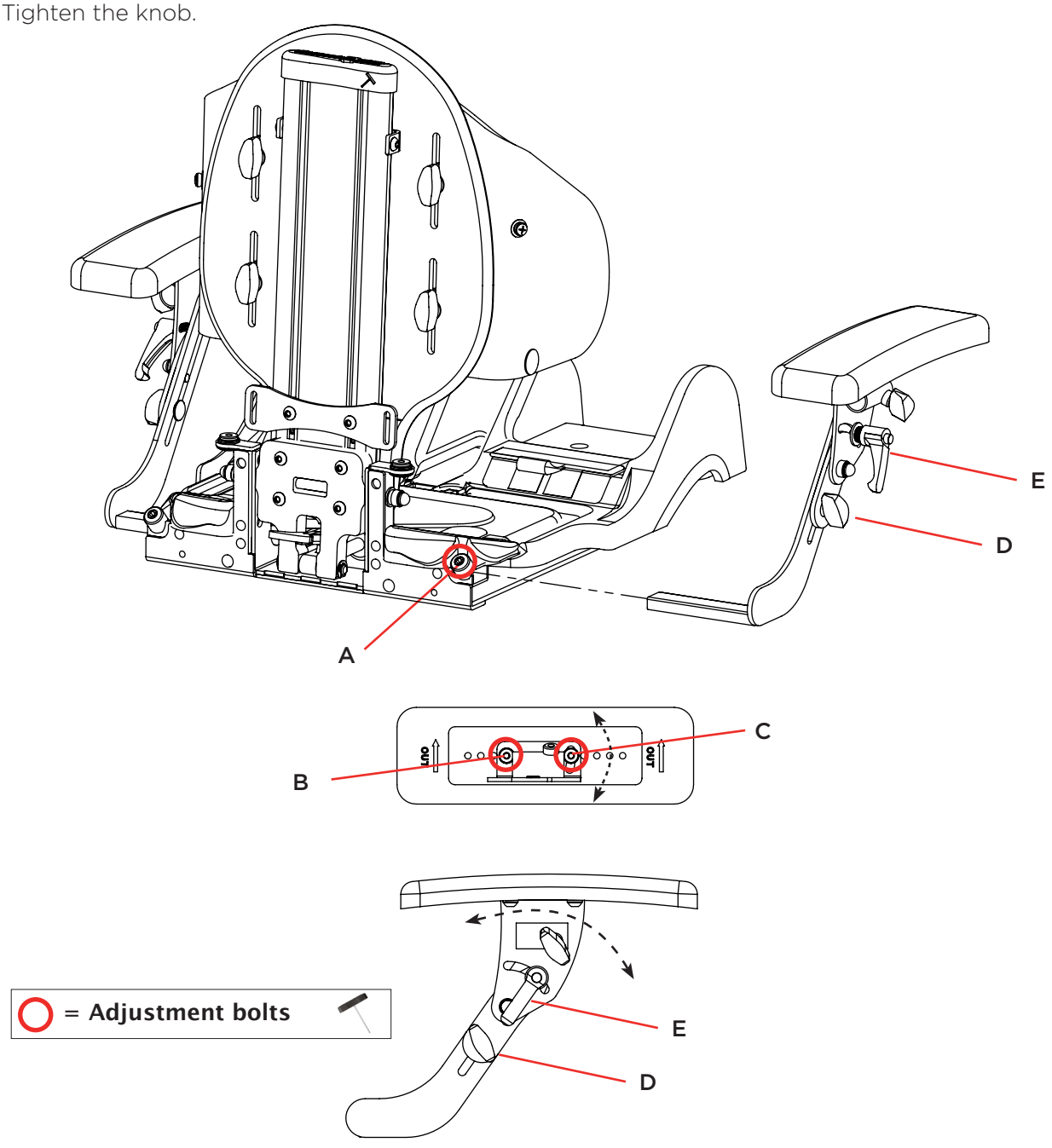
Be sure that there is enough space for the neck, that the cushions are in the right place and that the pressure is correct!

= **Adjustment bolts**

Armrest

When mounting the armrest, pull the armrest into the bracket on the side of the chair. Tighten the bolt (A).

Width adjustment: Loosen bolt A and adjust to desired position. Tighten the bolt.
Depth adjustment: Remove bolt B and C and adjust to desired position. Reinsert and tighten the bolts.
Rotation: Loosen bolt C and adjust to desired position. Tighten the bolt.
Height adjustment, armrest plate: Loosen the knob (D) and adjust to desired position. Tighten the knob.
Angle adjustment, armrest plate: Loosen the knob (E) and adjust to desired position. Tighten the knob.



Upper arm support

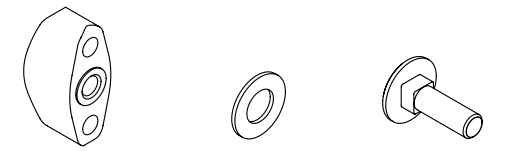
Mounting
Assemble the upper arm support with the help of the finger knob (A), washer (B), and carriage bolt (D). Note that the carriage bolt in the supports must be replaced with longer supplied carriage bolt.

Pierce the carriage bolt (D) by the trunk support and the back plate. Then meet up with armrests fittings (C), washer (B), and finally the finger knob (A).

Height adjustment
To adjust the height of the upper arm support, loosen the finger knob (A) and then adjust to desired height. Tighten the finger knob (A) When you have reached the desired position.

Width adjustment
To adjust the width of the upper arm support, loosen the screws (E) and then adjust to the desired width. Tighten the screws (E) When you have reached the desired position.

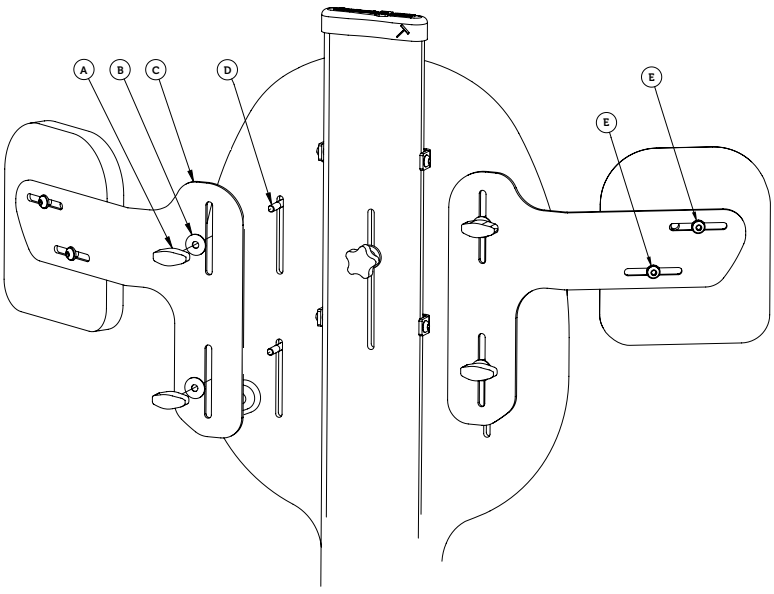
Cushion
When the upholstery needs cleaning, you simply pull it from the armrest plate by stretching the elastic on the back of the padding. To reassemble the upholstery, pull the padding over the armrest pad and make sure it is centered on the armrest.



Finger knob (A)
4 pc

Washer (B)
4 pc

Carriage bolt (D)
4 pc



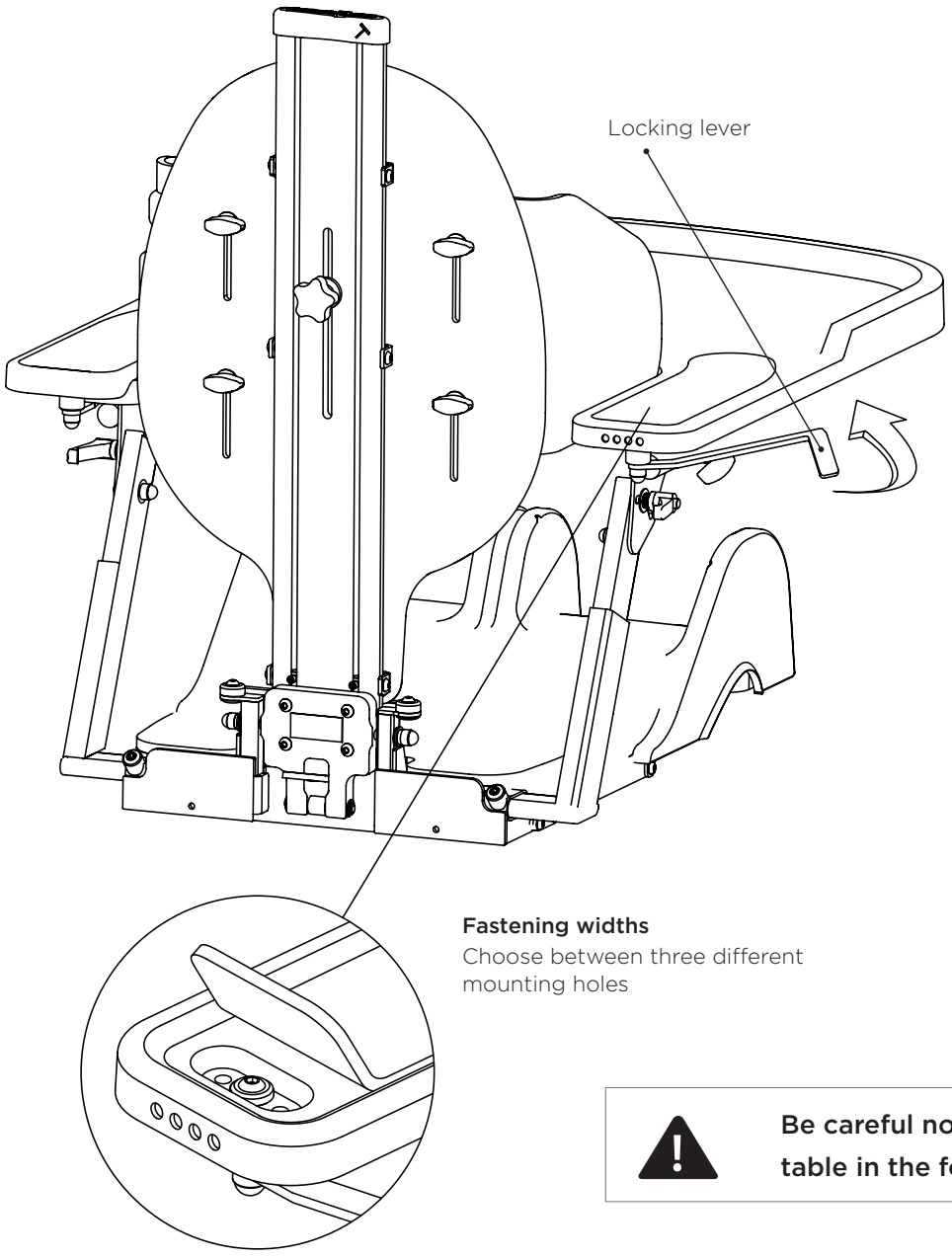
When mounting the upper arm support, the carriage bolt needs to be replaced with the longer one supplied.

When adjusting the upper arm support, even the chest pads is loosened.

Table, solid

Mounting the table
Put the table on the armrest plates and then rotate the locking lever of the table into position below the armrest plate. The locking lever must be rotated until it is inside the rim of the raised armrest plate.

Change of mounting holes
There are 3 mounting widths to choose from. To change the width use any installation hole under the armrest padding in the rear edge of the table. In the basic model is the locking lever mounted in the center hole. To change mounting, you must first lift the padding at the rear. The markings in the outer rear edge of the table only shows the size of the table.



Fastening widths
Choose between three different mounting holes

Be careful not to lift the table in the forefront.

Table, foldable

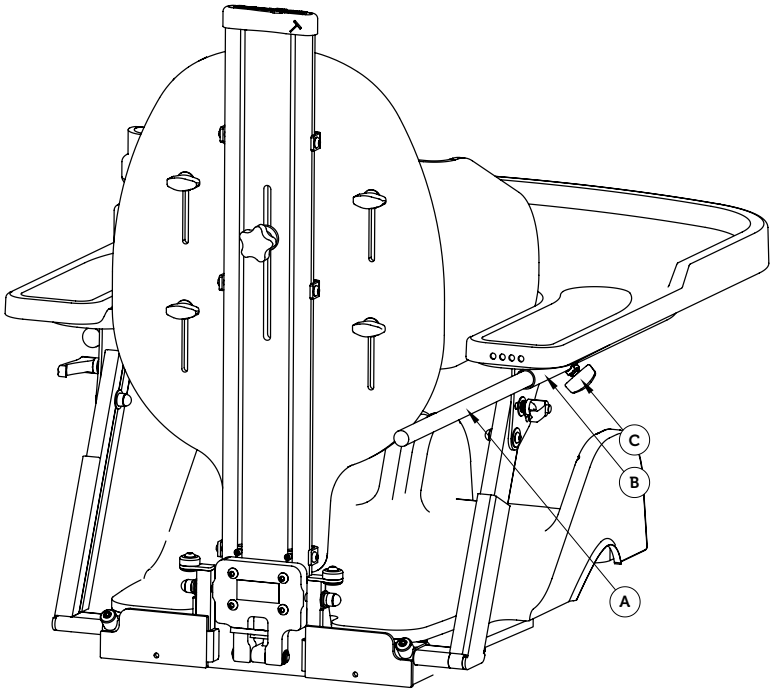
Mounting the foldable table
To assemble the table push the table mounting pipe (A) through the tube (B) is located under the armrest. Slide the table to the desired position and let it rest on the armrest plates. Tighten the finger knob (C) to lock the table.

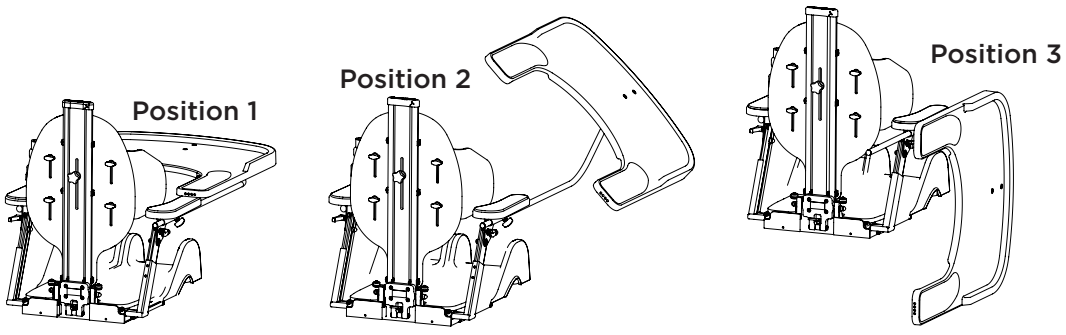
Using the folding operation
To fold the table aside first loosen the finger knob (C) slightly. Lift the table slightly and pull it forward. Lift the table further and fold it aside. When the table is in its lowest position, slide it backwards again and tighten the finger knob (C).

1) Pull the table forward

2) Lift and pull to the side

3) Fold all the way down so that the table hangs and then slide the table back to its original position





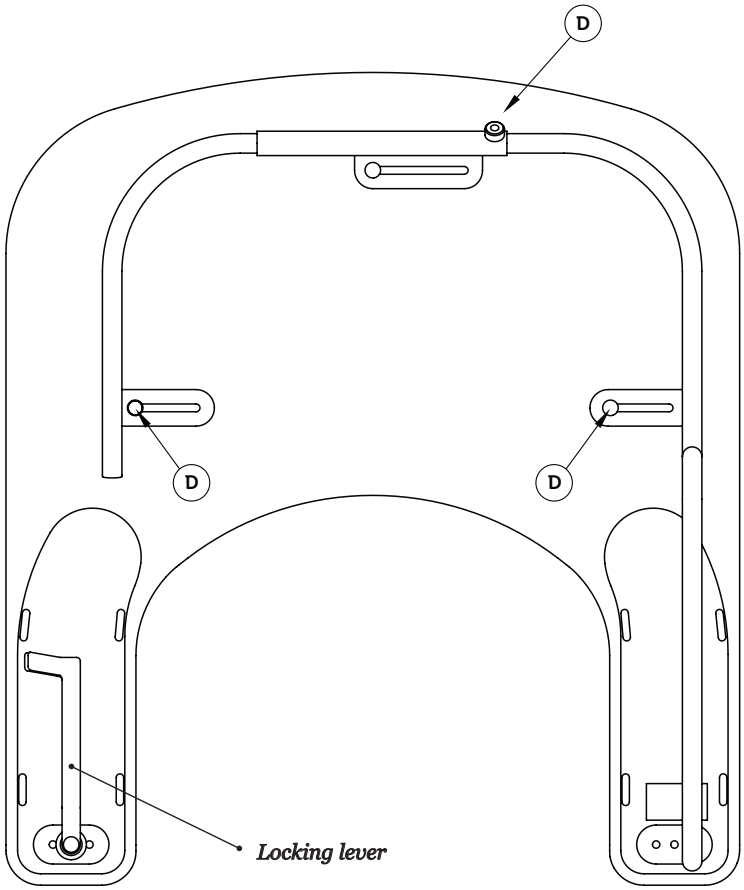
Do not forget to tighten the finger knob (C) after precipitation of the table.
Make sure to pull the table far enough ahead of the side when folding so that the user is not hurt.

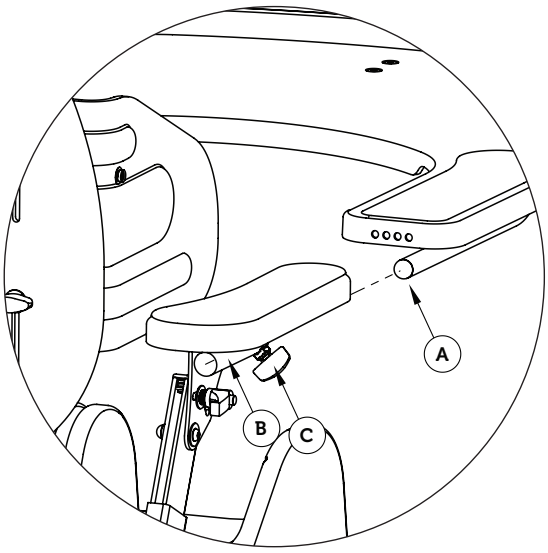
Table, reinforced

Mounting the reinforced table
To mount the reinforced table, push the table assembly tube (A) through the pipe (B) located under the armrest. Then slide the table to the desired position and let it rest on the armrest plates.

Tighten the finger knob (C) to lock the table. Then turn the locking lever until it ends up inside the edge of the armrest pad.

Width adjustment of reinforced table
Instead of adjusting the width of the armrests you can choose to adjust the width of the table mounting brackets so it fits against the mounting tubes in the armrests fittings. To adjust the width of the table, loosen the screws (D) slightly and adjust to desired position. Then tighten the screws (D).





If the width adjustment of the table attachment fittings is insufficient may some adjustment of the armrest width may be required.

Footrest

Mounting the footrest - A

Fit the footrest in the square tube.

Secure the footrest with the locking screw.

Adjusting the knee joint - B

Loosen the knob (B) and adjust to desired position.

Tighten when desired positions is reached.

Important - The ”teeth” have to fit with each other.

Lock the bolt properly!

Angle adjustment, foot joint - C

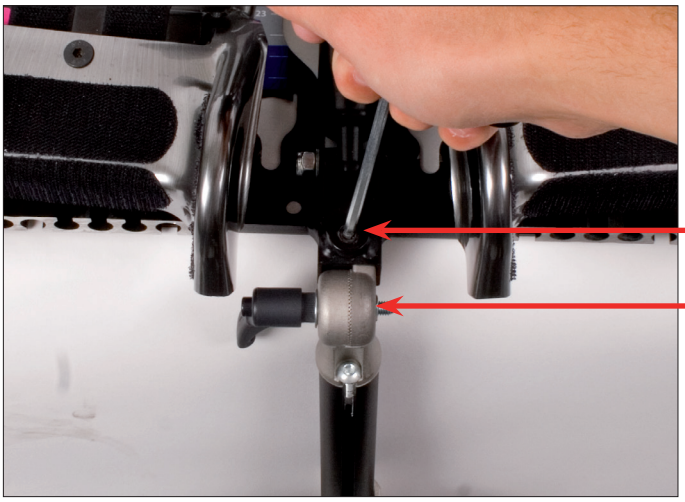
Loosen the knob (C) and adjust to desired position.

Tighten when desired position is reached.

Height adjustment, foot plate - D

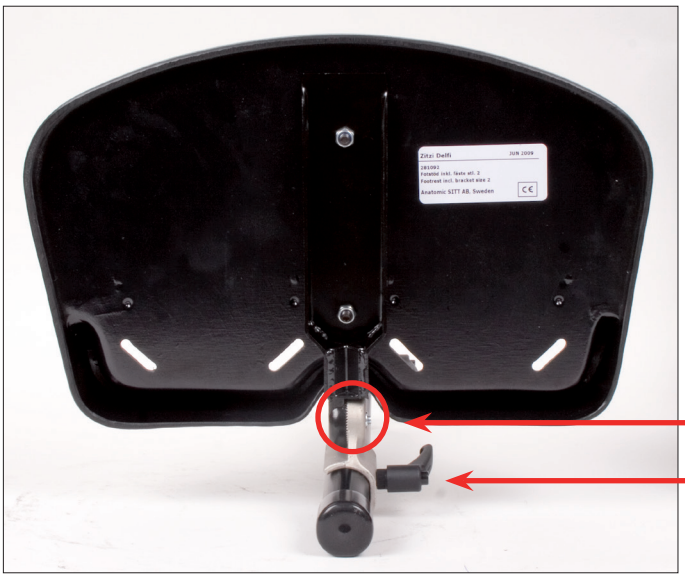
Loosen the knob (D) and adjust to desired position.

Tighten when desired positions is reached.



(A) Attachment, foorest

(B) Angle adjustment knob, knee-joint



= Adjustment bolts

(C) Bolts for footrest angle

(D) Bolts for footrest height

Divided footrest

Montering av fotstöd - A

Fit the footrest in the square tube.

Secure the footrest with the locking screw.

Adjusting the knee joint - B

Loosen the knob (A) and adjust to desired position.

Tighten when desired positions is reached.

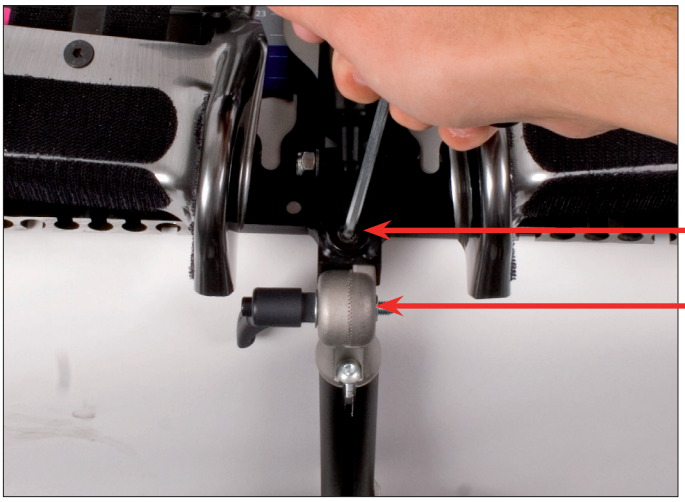
Important - The ”teeth” have to fit with each other.

Lock the bolt properly!

Height adjustment, foot plate - C

Loosen the knob (C) and adjust to desired position.

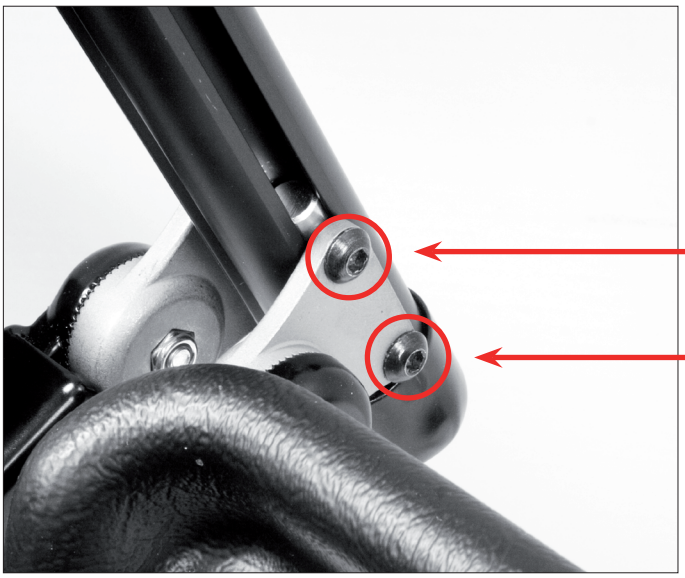
Tighten when desired positions is reached.



= Adjustment bolts

(A) Attachment, foorest

(B) Angle adjustment knob, knee–joint



(C) Screw

(D) Screw

Footrest - whole, adjustable

Angle adjustments, knee joint - A

Loosen the bolt (A) and adjust to desired position. Tighten when desired positions is reached.

Height adjustment, foot plate - B

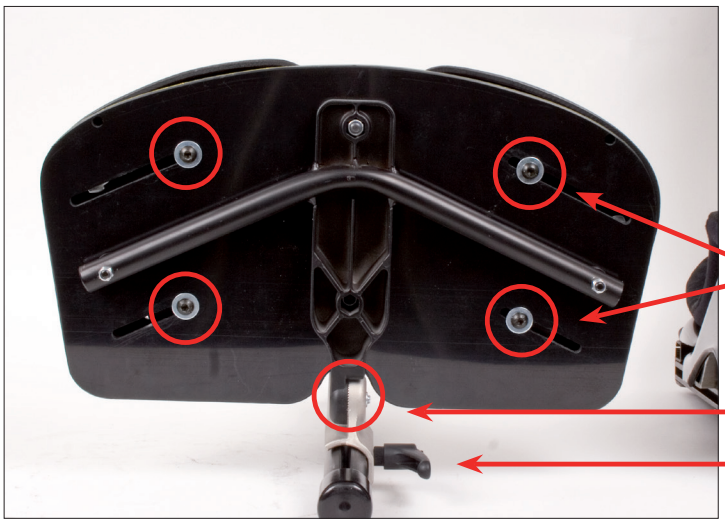
Loosen the knob (B) and adjust to desired position. Tighten when desired positions is reached.

Angle adjustments, foot joint - C

Loosen the bolts (C) and adjust to desired position. Tighten when desired positions is reached.

Adjusting the foot plate - D

The foot plates width and depth can be adjusted. Loosen the bolts (D) and adjust to desired position. Tighten when desired positions is reached.



= Adjustment bolts

(D) Adjusting the foot plate

(C) Angle adjustments, foot joint

(B) Height adjustment, foot plate

Footrest - Divided adjustable

Angle adjustments, knee joint - A

Loosen the bolt (A) and adjust to desired position. Tighten when desired positions is reached.

Height adjustment, foot plate - B

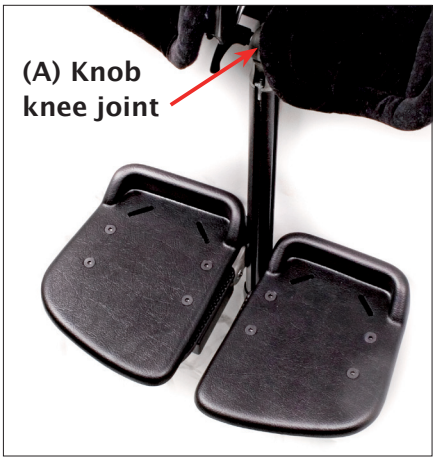
Loosen the knob (B) and adjust to desired position. Tighten when desired positions is reached.

Angle adjustments, foot joint - C

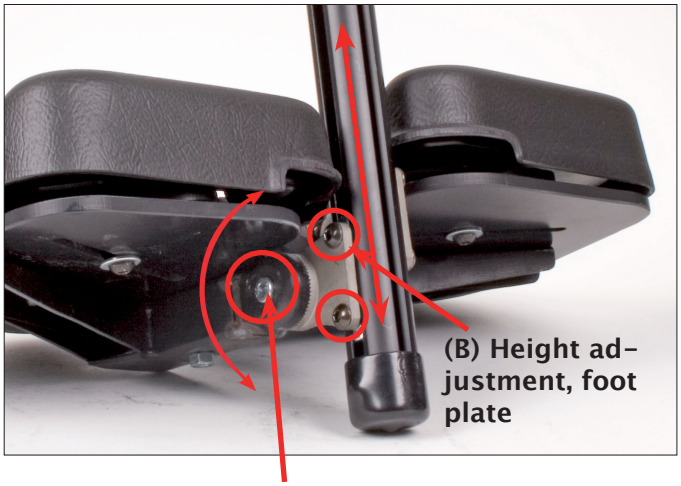
Loosen the bolts (C) and adjust to desired position. Tighten when desired positions is reached.

Adjusting the foot plate - D

The foot plates width and depth (!) can be adjusted. Loosen the bolts (D) and adjust to desired position. Tighten when desired positions is reached.



(D) Adjusting the foot plate



(C) Angle adjustments, foot joint

Footrest - Turn-up

Mounting the footrest - A

Mount the footrest by push it into the footrest attachment. Lock the screw securely after mounting.

Angle adjustments, knee joint - B

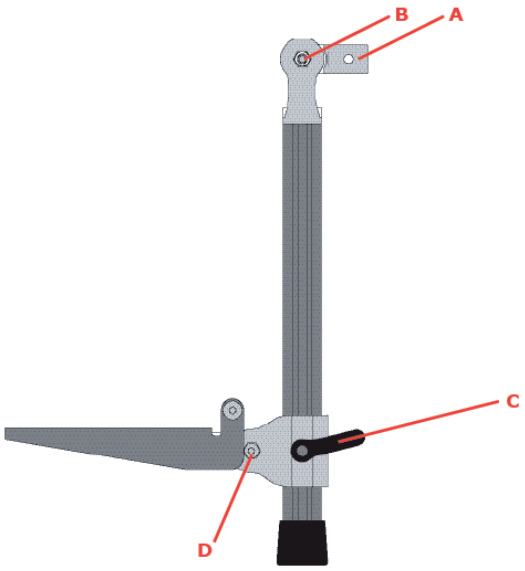
- Loosen the knob (B)
- Adjust to desired angle
- Tighten the knob (B)

Height adjustment, foot plate - C

- Loosen the knob (C)
- Adjust to desired height
- Tighten the knob (C)

Adjusting the angle at the ankle - D

- Loosen the screw, and then adjust to the desired angle.
- Lock the screw when the desired angle is reached.



= **Adjustment bolts**

Footrest - Flexible footrest adapter

Flexible footrest

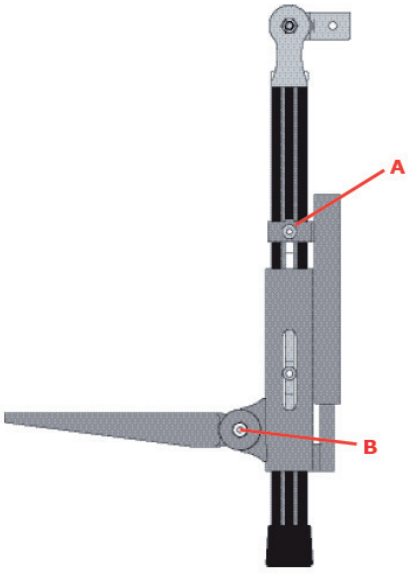
Zitzi Delfi Pro can be equipped with a flexible footrest adapter to prevent spasticity and create a dynamic sitting.

Height adjustment

Loosen the screws (A)

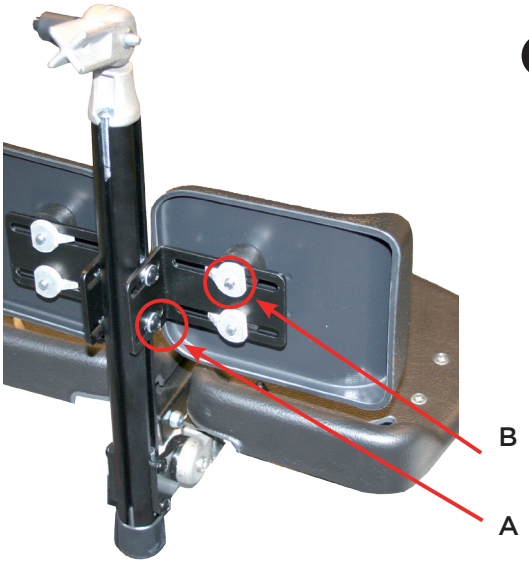
Angle adjustment, foot rest

Loosen the screw (B) and adjust to desired angle. Tighten when desired angle is reached.



To get an optimal function for the flex, the footrest stay should point downwards.

Calf support



Loosen the screws A to adjust to the desired height and depth. Tighten the screws when the desired setting is reached. Release screws B to adjust the width of calf support. Tighten the screws when the desired setting is reached.

= **Adjustment bolts**

Ankle holder

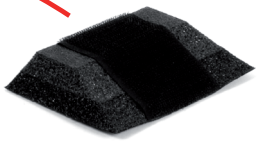
The footplate is prepared for mounting of the ankle holder.

The footplate is prepared for mounting of the ankle holder under the adjustable footrest.

Be sure that the cushion are in the right place!

Lumbar support

A) Take away the back lining
B) Attach the lumbar support (within the marked area) with the following velcro.
C) Put back the back lining

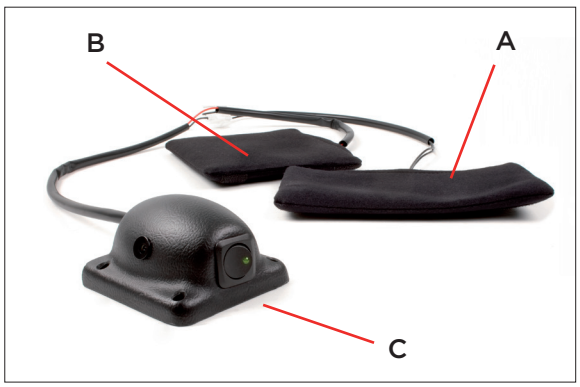


Lumbar support

Driving bow

1) Take away the wrench-key from the top of the back profile
2) Mount the pins (A) in the tracks of the back profile.
3) Tighten screws when desired position is reached.

Heating package

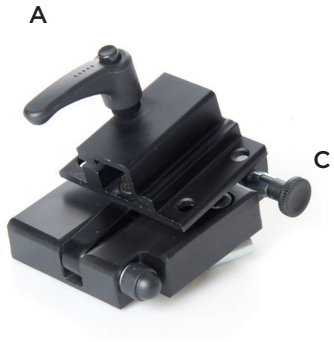


A) **Seat plate**
B) **Back plate**
C) **Battery and hand control**

- The heating package is attached on the lining with velcro.

The heating package keeps the body temperature on an even level and prevent the patient to be cold.
When normal body temperature has been reached, the heating package will turn off it self.
If the temperature dips, the heating package will automatically activate it self again.

Foldable headrest bracket



A - Mounting of the foldable headrest bracket
Begin with take away the integrated hexa key that originally is placed in the top of the back profile.
Then push the headrest bracket to desired position in the track of the back profile. Tighten the bolts!

B - Mount the headrest in the headrest bracket and adjust to desired position is reached. Tighten the knob.

C - Adjusting the headrest
Remove the pin to be able to fold away the head support. When locking the foldable headrest; make sure that the pin locks.

Headrest

(A) Headrest bracket, 4 bolts with pins

(B) Height adjustment knob

A - Mounting of the headrest bracket
Begin with take away the integrated hexa key that originally is placed in the top of the back profile. Then push the headrest bracket to desired position in the track of the back profile. Tighten the bolts!

B - Mount the headrest in the headrest bracket and adjust to desired position is reached. Tighten the knob.

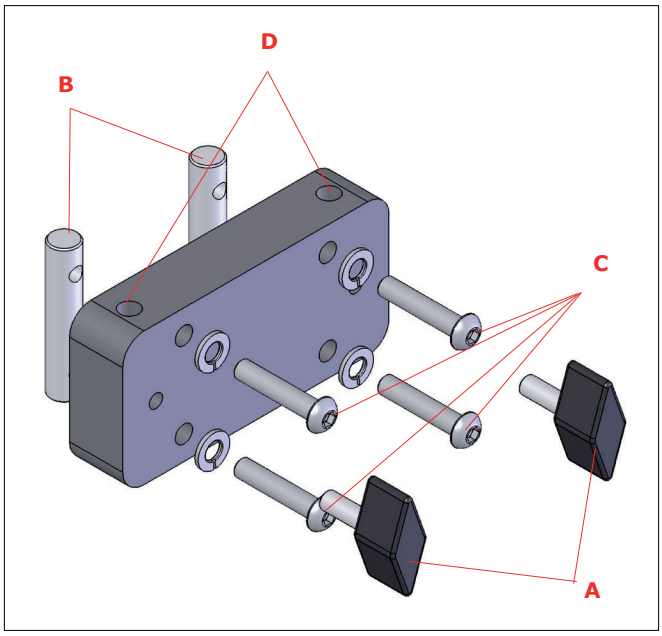
C - Adjusting the headrest
Loosen the adjustment bolts a bit so you can easily adjust with just your hands. When desired position is reached, tighten the bolts (C).

If the headrest need to be higher, loosen the knob (B) and then adjust the headrest into to desired position. Tighten the knob (B).

= Adjustment bolts

Play bow

The play bow bracket should be mounted on the back profile. Exchange the existing end caps at the top of the profile behind the backrest to the endcaps that follows the play bow. (These are drilled for easy mounting). Push the play bow down into the profile behind the backrest (D). Lock the play bow's bracket in the back profile (C). Push the play bow down and lock it by using the finger knob (A).



If you are mounting a headrest, the holder for this should be attached together with this bracket. Use the longer screws (B) and a spring washer.

Sun cover

The sun cover needs to be mounted in the same bracket as the play bow. These can not be combined. To mount the bracket, watch page 10. The headrest needs to be dismantled before you mount the sun roof. How to dismantle the headrest, watch page 10.

Mounting of the sun cover:

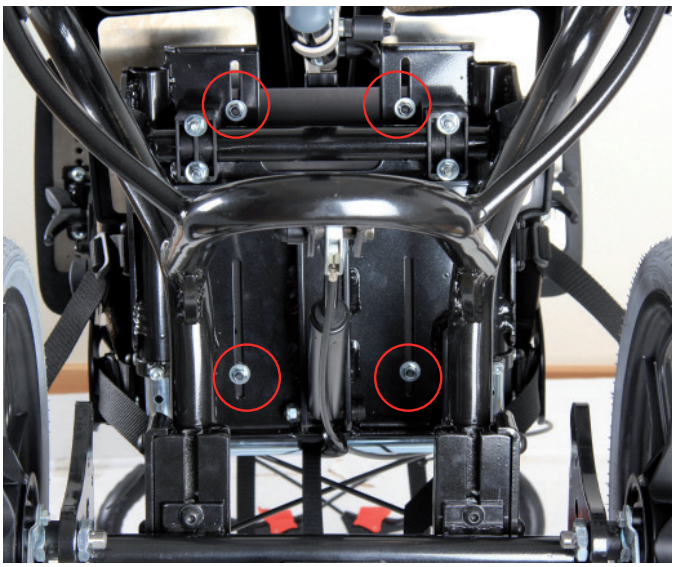
- Loosen the knob on both sides (A).
- Push the sun roof in the bracket (B).
- Tighten the knobs (A).

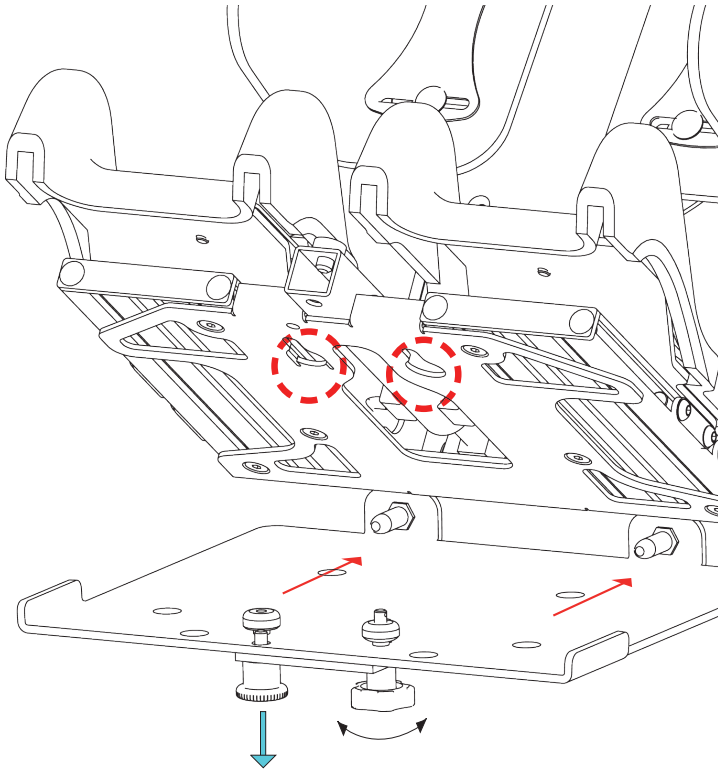
Mounting on a frame

On a mounting plate:
Install the mounting plate with the supplied screws, washers and lock nuts on the chassis plate.

Mounting the Delfi Pro:
A seating system can easily be mounted on a frame with a mounting plate. The mounting plate is equipped with 2 bolts that makes the seating system stay in place. The knob beneath the mounting plate makes sure that the seating system do not lose its position.

Push the seating system like shown in the picture. Keep pushing it until you hear a click. Then tighten the knob clock-wise underneath the seat plate to make sure the seating system stays in its place.





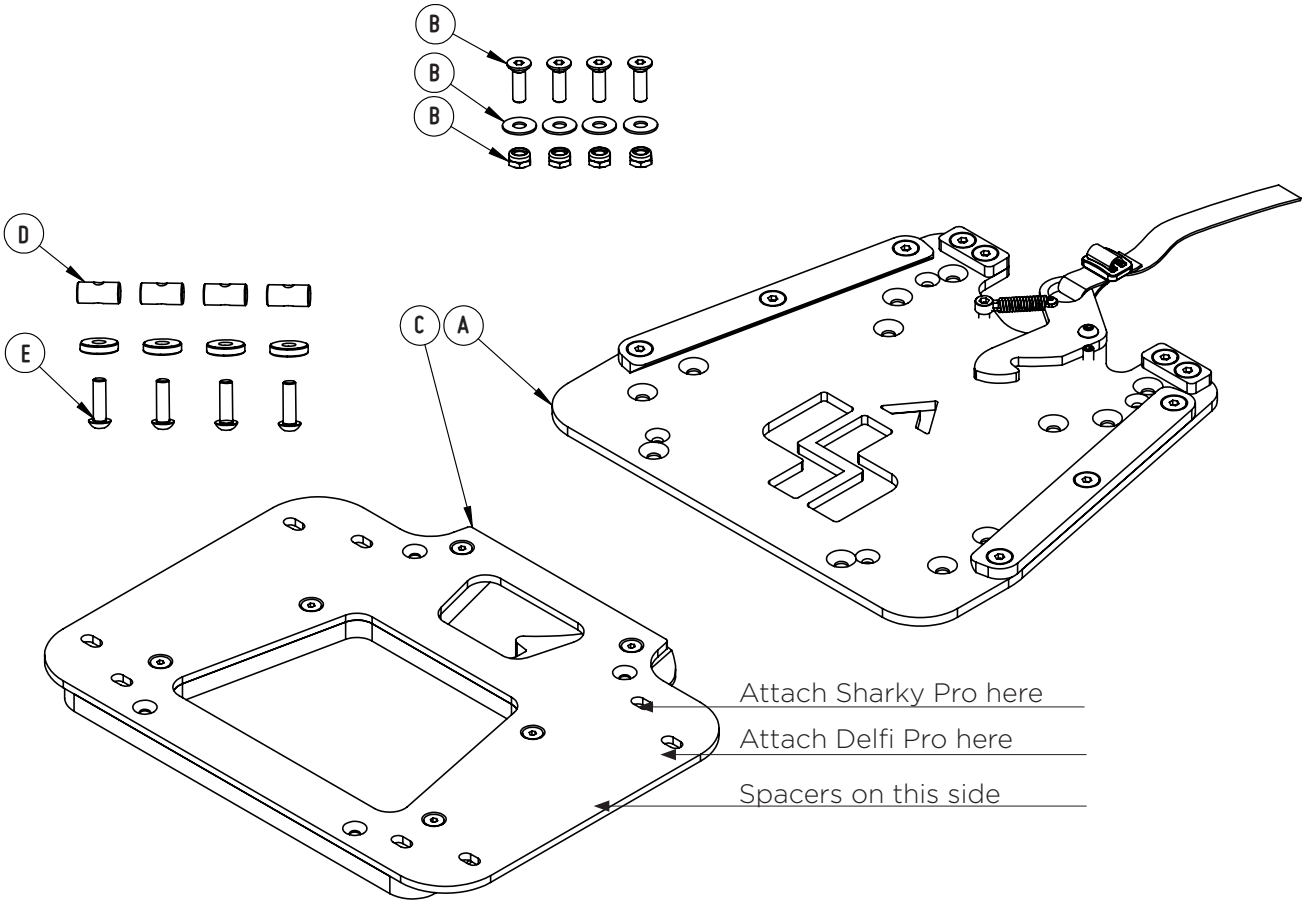
Hole pattern

Pull direction

Pull downwards

Knob

Adapter system Pro



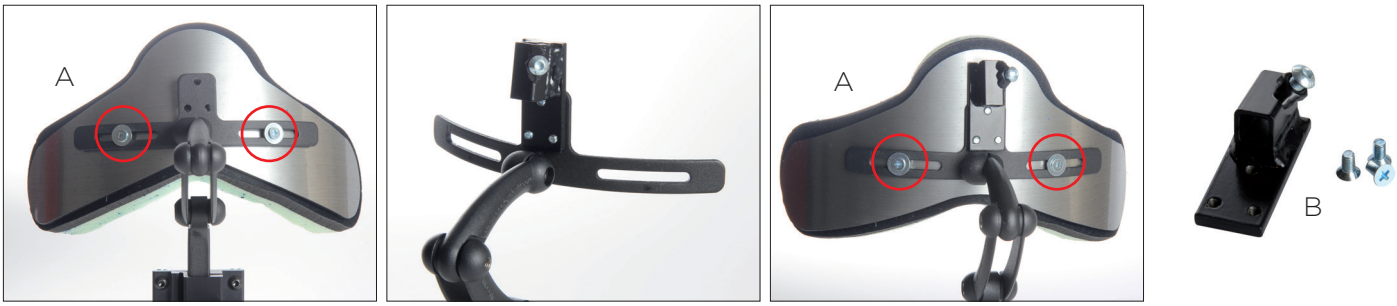
Start by mounting the base plate (A) on the frame by fastening it with the supplied screws, washers and nuts (B).

Then mount the adapter plate (C) by sliding in the rail pins (D) into the outer-most tracks in the bottom of the seating system. Tighten the screws (E) when the desired position is reached.

When both plates are mounted, these can be combined. The seating system is properly secured when you hear a click.

Note! Ensure that the seating system is secure on the frame before use.

Headpod Bracket



HeadActive Bracket

Forehead strap Bracket

Loosen the screws (A) and remove the headrest from the headrest mount. Attach the bracket with the screws (B) and tighten the screws. Then reinstall the headrest on the headrest mount and tighten the screws (A).

Footrest high edge, single stay

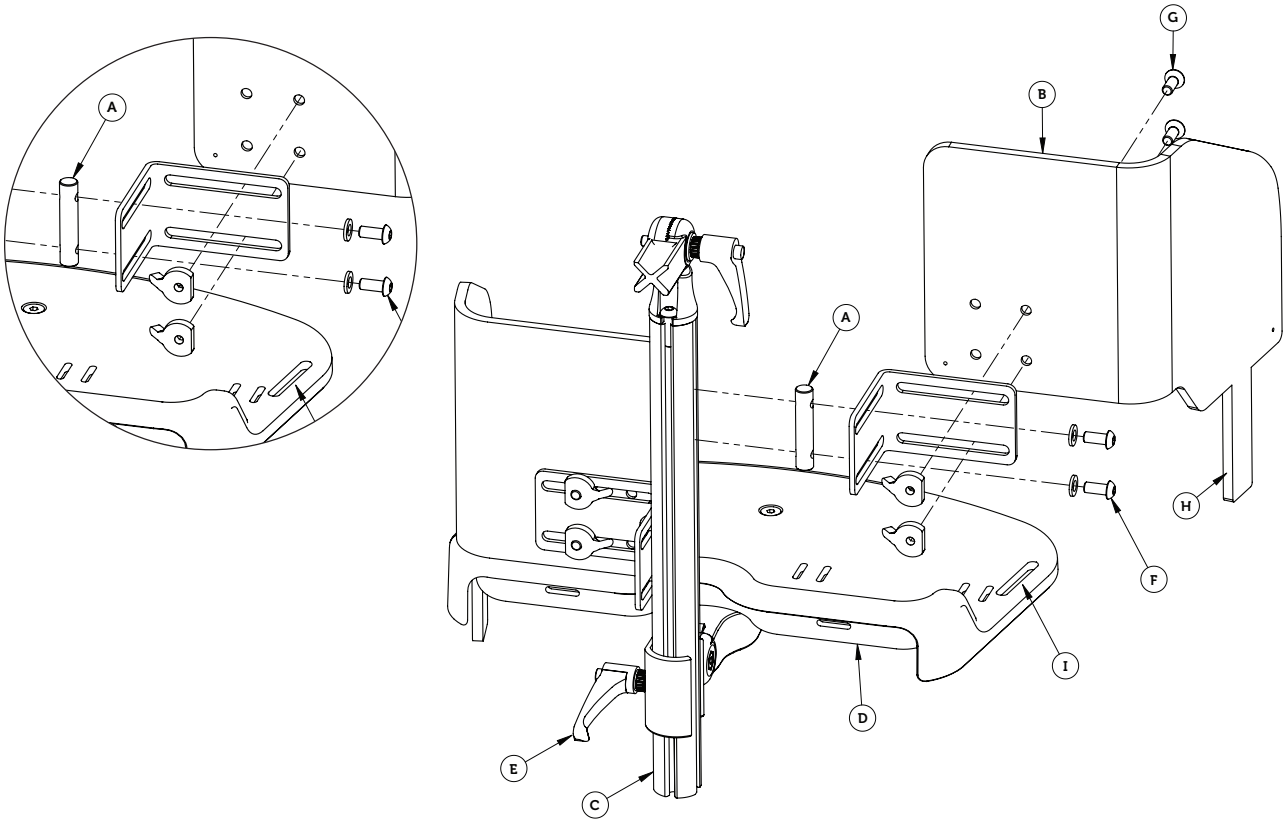
Mounting the high edge footrest with single stay at after ordering
Replace existing foot plate with the supplied. Since that high edge footrest is designed to suit both single and double stay, the footrest needs alternative drilling depending on the type of foot plate you have.

To mount the high edge footrest start by pushing the rim pin (A) on the footrest (B) into the footrest stay (C). Then set the footrest (D) at the desired height and tighten the lever knob (E).

Set the desired height and width of the footrest using the screws (F) and (G). The plastic stay (H) on the footrest shall be brought through the track (I) on the footrest stay. Finally, install the supplied upholstery and check that all screws are tightened.

Mounting the high edge footrest with single stay when ordering with footrest
To mount the high edge footrest start by pushing the rim pin (A) on the footrest (B) into the footrest stay (C). Then set the footrest (D) at the desired height and tighten the lever knob (E).

Set the desired height and width of the footrest using the screws (F) and (G). The plastic stay (H) on the footrest shall be brought through the track (I) on the footrest stay. Finally, install the supplied upholstery and check that all screws are tightened.



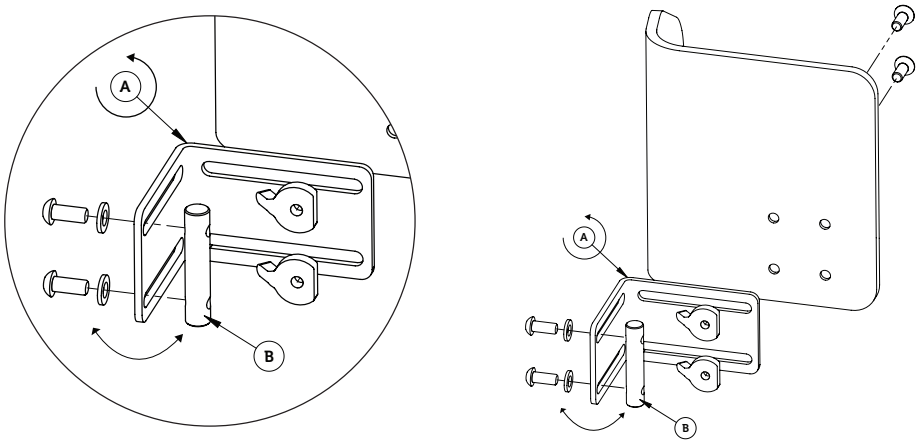
The plastic stay (H) may after adjustment of desired height be cut or heated in under the footrest plate according to personal preference.

Drillhole markings can also be found under the foot plate.

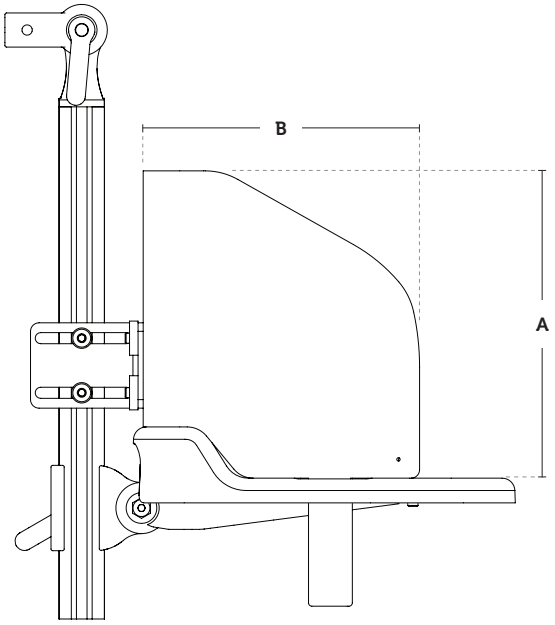
From single stay to double stay

From single stay to double stay and vice versa
By default; Footrest high edge size 2, 3 and 4 has the double stay and size 1 has single stay.

To change between the different variants flip the angle plate (A) 180 degrees, and then change the side on the rim pin (B).



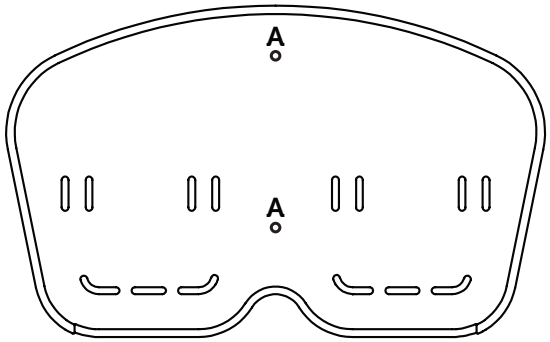
Technical data



Whole/divided foot plate	Size	Height (A)	Depth (B)
990041 / 990046	1	140 mm	130 mm
990042 / 990047	2	170 mm	160 mm
990043 / 990048	3	205 mm	190 mm
990044 / 990049	4	235 mm	240 mm

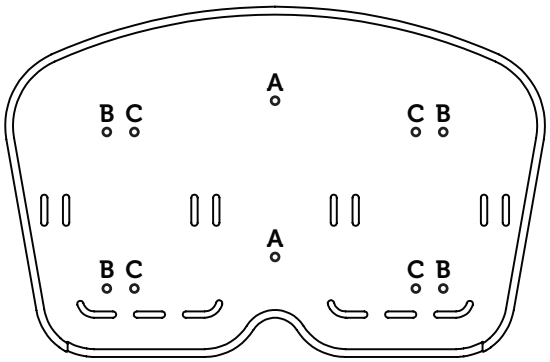
Drilling instructions whole footrest plate

Size 1



(A)
Delfi Pro & Anatomic Sits
single stay

Size 2

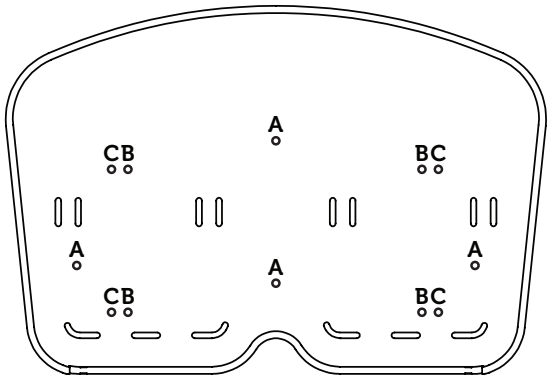


(A)
Delfi Pro & Anatomic Sits
single stay

(B)
Seabass Pro
double stay

(C)
Clozitt
double stay

Size 3

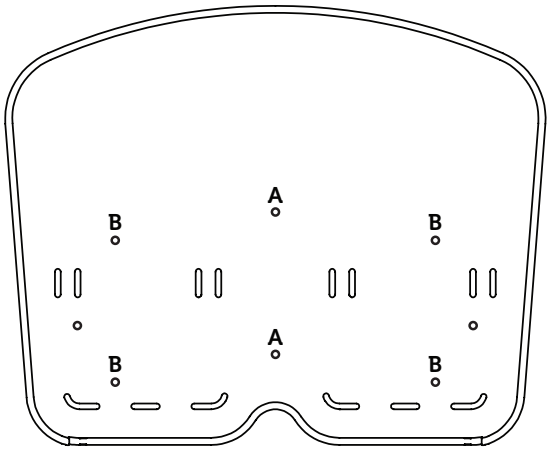


(A)
Delfi Pro & Anatomic Sits
single stay

(B)
Seabass Pro
double stay

(C)
Anatomic Sits & Clozitt
double stay

Size 4

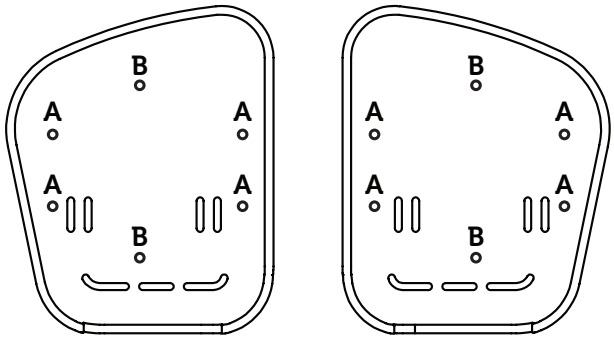


(A)
Anatomic Sits
single stay

(B)
Anatomic Sits
double stay

Drilling instructions divided footrest plate

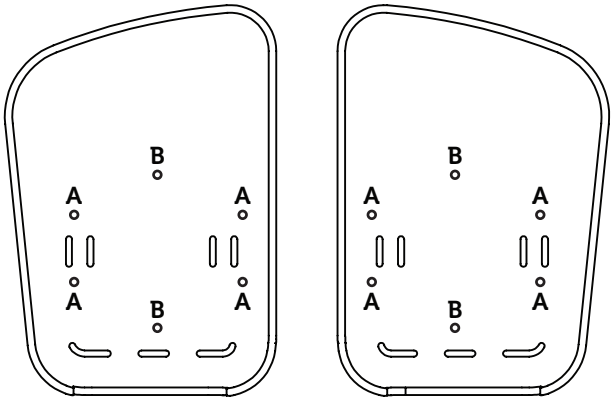
Size 1



(A)
Delfi Pro & Anatomic Sits
single stay

(B)
Anatomic Sits
double stay

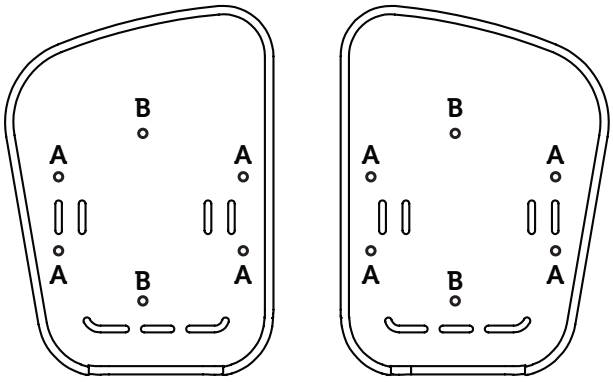
Size 2



(A)
Delfi Pro & Anatomic Sits
single stay

(B)
Seabass Pro, Clozitt,
Anatomic Sits & Sharky Pro
double stay

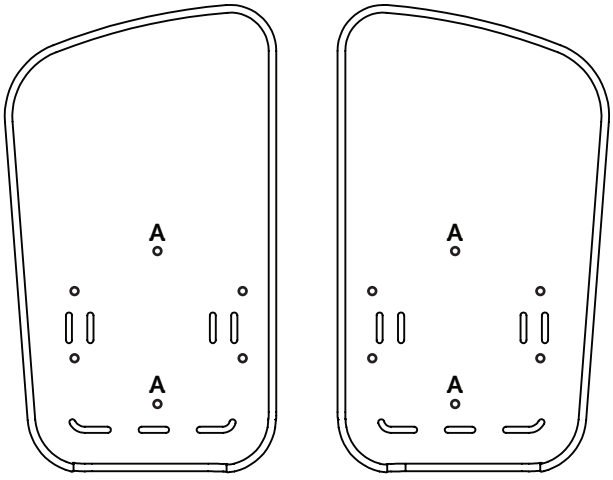
Size 3



(A)
Delfi Pro & Anatomic Sits
single stay

(B)
Seabass Pro, Clozitt
& Anatomic Sits double stay

Size 4



(A)
Anatomic Sits
double stay

TECHNICAL DATA DELFI PRO

Zitzi Delfi Pro	Stl. 0	Stl. 1	Stl. 2	Stl. 3	Stl. 4
User length, approx.:	60–80	70 –100	90–130	120–160	140–170
Seat width:	24, 27, 30	24, 27, 30	28, 31, 34	32, 35, 38	32, 35, 38
Seat depth:	14 - 20	17 - 27	24 - 34	30 - 40	37 - 45
Back height to axilla:	17 - 27	17 - 27	24 - 34	30 - 40	37 - 45

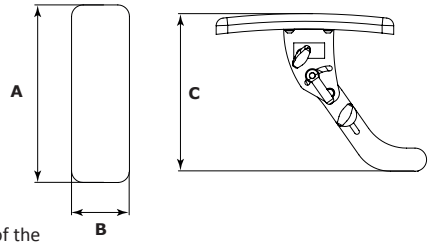
Hip angle all sizes: -12° till +26°

ARMREST

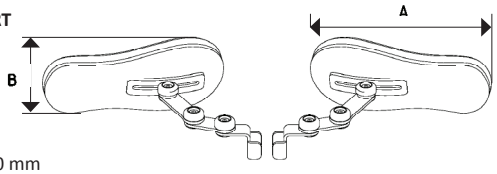
	A x B
Size 1	230 x 75 mm
Size 2	230 x 75 mm
Size 3	230 x 75 mm

	C
Size 1	140-205 mm
Size 2	140-205 mm
Size 3	190-280 mm

Measured from the top of the seating part

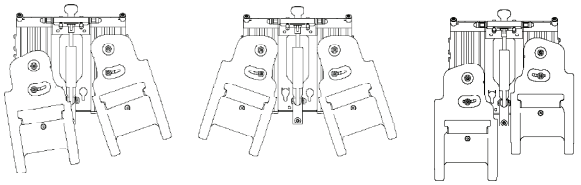


PELVIS SUPPORT



A x B
Size 1 - 150 x 70 mm
Size 2 - 200 x 100 mm

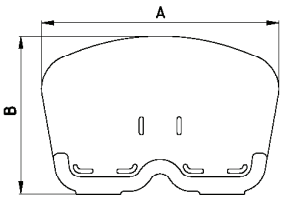
SEATING PART



Windswept:
Windswept possibility 9°

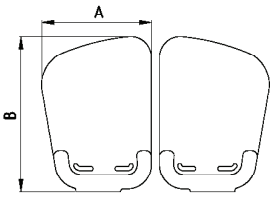
Abduction:
All sizes 0° to +18°
Adduction:
All sizes 0° to -9°

FOOTREST



	A x B
Footrest size 0	310 x 250 mm
Footrest size 1	315 x 195 mm
Footrest size 2	345 x 225 mm
Footrest size 3	380 x 260 mm

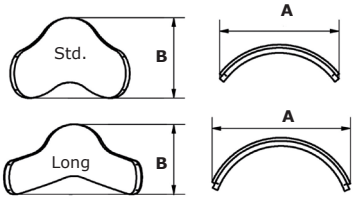
	A x B
Adjustable size 1	155 x 190 mm
Adjustable size 2	160 x 220 mm
Adjustable size 3	180 x 255 mm



	A x B
Divided size 1	155 x 190 mm
Divided size 2	160 x 220 mm
Divided size 3	180 x 255 mm

	A x B
Divided adjust. 1	155 x 190 mm
Divided adjust. 2	160 x 220 mm
Divided adjust. 3	180 x 255 mm

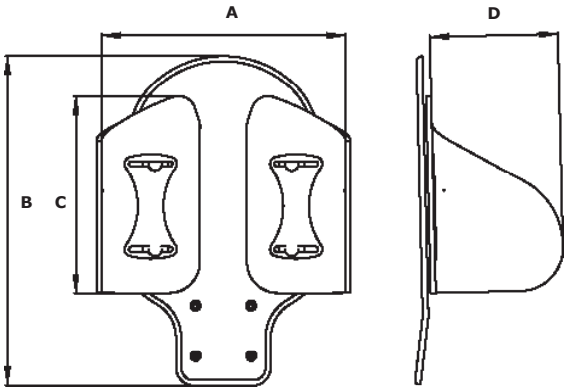
HEADREST



	A	B
Headrest size 1		220 x 150 mm
Headrest size 1 long		280 x 160 mm
Headrest size 2		240 x 190 mm
Headrest size 2 long		280 x 210 mm

ADJUSTABLE BACK

All measurements are including lining

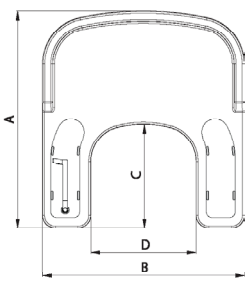


	A
Back size 0	170 - 260 mm
Back size 1	170 - 260 mm
Back size 2	190 - 280 mm
Back size 3	220 - 310 mm
Back size 4	220 - 310 mm

	B x C
Back size 0	340 x 195 mm
Back size 1	340 x 195 mm
Back size 2	385 x 230 mm
Back size 3	450 x 245 mm
Back size 4	450 x 245 mm

	D
Back size 0	125 mm
Back size 1	125 mm
Back size 2	150 mm
Back size 3	175 mm
Back size 4	175 mm

TABLE



Measurements	A B	C D
Table size 1	480 x 450 mm	240 x 250 mm
Table size 2	540 x 515 mm	260 x 290 mm
Table size 3	570 x 570 mm	280 x 340 mm

Customer service

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Paediatric Mobility Equipment
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Email sales@paedmobility.com.au

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Reconditioning

Service

Regular maintenance is important for the Zitzi Delfi Pro to funcion safe and properly. The need for service changes is dependending on use and wear. Check all moving parts and fasteners regularly. Useoriginal parts from Anatomic SITT AB when reconditioning the Zitzi Delfi Pro.

Work should always be done by professional and qualified staff.
If you need support, you are always welcome to contact Anatomic SITT AB.

The need of reconditioning varies and must be judged case by case.
Go through all checkpoints at least once per year or as needed.
Functional control should be performed each time the Guppy is used.

Cleaning

Painted surfaces, wheels, front castors and handles is cleaned with cleaning solvent. Never use paint thinner, gasoline or other solvent.

Warranty

1 year against manufacturing defects. For more detailed information about the warranty we provide, see page 38 of this manual.

Combinations

Zitzi Delfi Pro and its accessories are CE marked products that can be combined with all the accessories described in this manual. Zitzi Delfi Pro fits with under frames such as Zitzi Flipper Pro, Zitzi Seabass Pro and Snapper. For other combi-nations please contact Anatomic SITT AB.

Spare parts

For the CE marking of the Zitzi Delfi Pro to be valid, the frame may only be fitted with spare parts delivered by Anatomic SITT AB.

Notice!
Always check that the device is not customized when reconditioning, before it is sent to new users.

Marking

Zitzi Delfi Pro and its accessories are CE marked products. A unique serial number is located on a label placed under the activation housing. This serial number should be quoted in any correspondence regarding the product.

Recycling

A used part or product should be dismantled and discarded. The parts should be separated by material type, metal, plastic and combustibles (textiles).
Gas piston is sorted as hazardous material.

Summary and follow-ups

Follow-up inspections

Continuously perform the follow-ups specified in each point.
You should check the following points every time the patient uses the seating system.

- Continue to regularly perform the follow-ups.
- Regularly examine that all the screws are securely locked.
- Regularly examine the wear of straps and cushions.
- Do not place the child in the seat until you hear the click sound when you mount the seat in an underframe.
- Do not tilt the seat too much forward when the child is placed in the seat.

Adaptation and customization

Guidelines and recommendations

Every time the Zitzi Delfi Pro is altered in some way, an assessment has to be made to determine if it is an adaptation or a customization.

An adaptation is any change made in comprehension of the CE mark. All other changes are customizations. Adaptations must only be made by a person deemed to be qualified for the task and should always be made in a professional manner. The CE mark means that the product fulfils all of the essential European safety requirements.

Risk assessment

Note that a risk assessment always should be done for an adaptation as well as for a customization of a medical aid. The product must never become dangerous to use after adaptation.

The product should be fitted with a note that it is adapted to a specific user, so that it cannot be mistaken for a standard model product.

⚠ ***Note!***

The CE-mark is no longer valid if the product is customized.

Terms of sale

Warranty

Warranty against manufacturing errors is valid for one (1) year from delivery date. Warranty is void if the product has been subjected to external factors or rough handling. It's required that the faulty product is returned for us to process a warranty claim. Always attach the packing slip of the original delivery.

Warranty claims

Describe the error and the possible cause for this as thoroughly as possible. Claim repairs or possible replacement under warranty. Always attach a copy of the invoice and state that the product should be returned to you after repairs. Provide a shipping address, a contact person and a phone number.

Make sure that you pack the product well to protect it from shocks during the transportion. Note the shipping number in your documentation. This is so that you can track the shipment should anything occur during transport.

Returning products

In the event of faulty orders or deliveries, the products should be returned within 20 days from delivery. Always attach a copy of both the packing slip and the invoice. Provide your reason for returning the products.

Make sure that you pack the product well to protect it from shocks during the transportion. Note the shipping number in your documentation. This is so that you can track the shipment should anything occur during transport.

For products returned more than 20 days from delivery
a refund is made of 80% of the invoice value

For products returned more than 60 days from delivery
a refund is made of 60% of the invoice value

For products returned more than 150 days from delivery
a refund is made of 40% of the invoice value

For products returned more than 360 days from delivery
no refund is made for the products

⚠ **Customized products cannot be returned**

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